HOWDY!

DSA IT Liaisons
5/7/2019
AGENDA

• Phishing
• Project Management
• Win 10 Update
• Department Q&A
PHISHING
Cameron Baker
Tech Tip - Phishing Emails

What is phishing?
Phishing emails are scams that seem to come from a trusted source trusted email sender, but trick you into giving up private information or taking risky actions.

- More than 6 million phishing and scam emails are blocked at the TAMU Firewall every day
- You can help make the filter better by sending phishing emails to helpdesk@tamu.edu
- Even with TAMU’s sophisticated security measures, YOU are still the best defense against scam emails

This is a link to phishing emails: https://doit.tamu.edu/techtip-phishing/
PROJECT MANAGEMENT

Carl Ivey
GOALS

• **Track** and **Communicate** status of customer requests
• Allow IT Governance to **Prioritize** requests across the Division of Student Affairs
• **Assign** available resources to complete prioritized requests in a **Timely** manner
• **Capture** artifacts related to project work for future endeavors
HI-LEVEL PROCESS

DOIT Liaison

- Request & Prioritization
  - Customer Request
  - Business Case
  - ITG Prioritization

DOIT Liaison/PMO

- Scoping and Resourcing
  - Scoping
  - Resourcing
  - Initiation

DOIT PMO

- Project Execution & Closure
  - Planning
  - Execution
  - Closing
WINDOWS 10 CLOSURE

Justin Ellison
• **1351 Total** Devices have Windows 10
• **<20 User** Devices still need Windows 10
• **~20 User** Devices need replacing
• **~30 Other** Devices need Windows 10
DoIT support for Windows 7/8 ends on August 31, 2019

WINdOWS MOVING FORWARD

- DSA Windows device musts:
  - DSA’s Microsoft Windows 10 Enterprise image
  - Current supported and licensed software applications
  - Joined to DSA Active Directory domain for management
Thank You!!!
Q & A

- David’s Questions:
  - How are we doing?
  - How could we make these meetings more useful?
  - How can we make your life easier?