HOWDY!

DSA IT Liaisons

5/7/2019

AGENDA

- Phishing

- Project Management

- Win 10 Update

- Department Q&A

PHISHING
Cameron Baker

Tech Tip - Phishing Emails

This is a link to phishing emails:
https://doit.tamu.edu/techtip-phishing/

What is phishing?

Phishing emails are scams that seem to come from a trusted source trusted email sender, but trick you into giving up private information or taking risky actions.

- More than 6 million phishing and scam emails are blocked at the TAMU Firewall every day
- You can help make the filter better by sending phishing emails to helpdesk@tamu.edu
- Even with TAMU's sophisticated security measures, YOU are still the best defense against scam emails

PROJECT MANAGEMENT
Carl Ivey

GOALS

- **Track** and **Communicate** status of customer requests
- Allow IT Governance to **Prioritize** requests across the Division of Student Affairs
- **Assign** available resources to complete prioritized requests in a **Timely** manner
- **Capture** artifacts related to project work for future endeavors

HI-LEVEL PROCESS

DOIT Liaison

Request & Prioritization

- Customer Request
- Business Case
- ITG Prioritization

DOIT Liaison/PMO

Scoping and Resourcing

- Scoping
- Resourcing
- Initiation
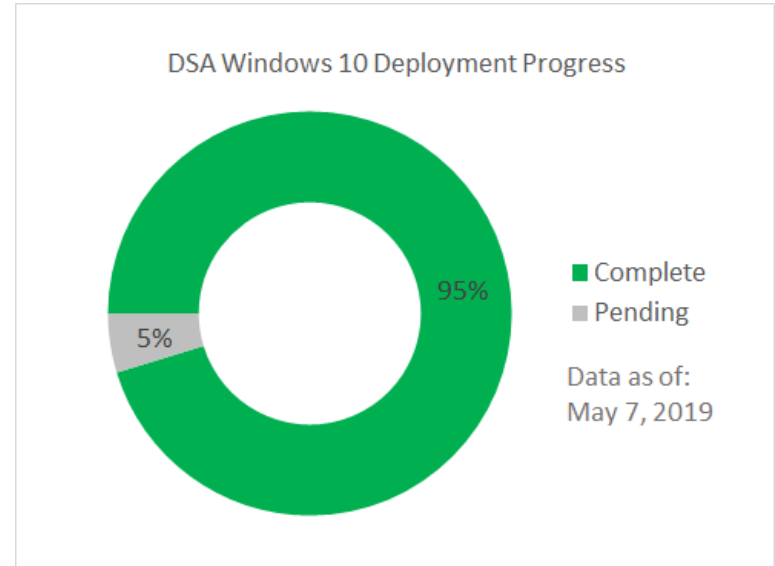
DOIT PMO

Project Execution & Closure

- Planning
- Execution
- Closing

WINDOWS 10 CLOSURE
Justin Ellison

WINDOWS 10 BY THE NUMBERS

- **1351** *Total* Devices have Windows 10
- **<20** *User* Devices still need Windows 10
- **~20** *User* Devices need replacing
- **~30** *Other* Devices need Windows 10

DSA Windows 10 Deployment Progress

95%

5%

■ Complete
■ Pending

Data as of:
May 7, 2019

WINDOWS MOVING FORWARD

- DSA Windows device musts:
  - DSA's Microsoft Windows 10 Enterprise image
  - Current supported and licensed software applications
  - Joined to DSA Active Directory domain for management

DoIT support for Windows 7/8 ends on
August 31, 2019

WINDOWS 10 PROJECT

Thank You!!!

Q & A

- David's Questions:
    - How are we doing?
    - How could we make these meetings more useful?
    - How can we make your life easier?