# HOWDY!

DSA IT Liaisons

6/4/2019

AGENDA

- Tech Tip:
  - Software Center
- Desktop Software Approval Process
- Department Q&A

Windows Software Center
Cameron Baker

Tech Tip - Software Center

- New to Windows 10 is the Student Affairs Software Center application.
- It can be accessed from the Start Menu by typing Software Center
- The main screen will show applications that are available for install based on:
  - Logged in user
  - Computer/Software association
- The software listed here can be installed without contacting DoIT
  - Click on an application
  - Click the Install button
  - The application will install itself
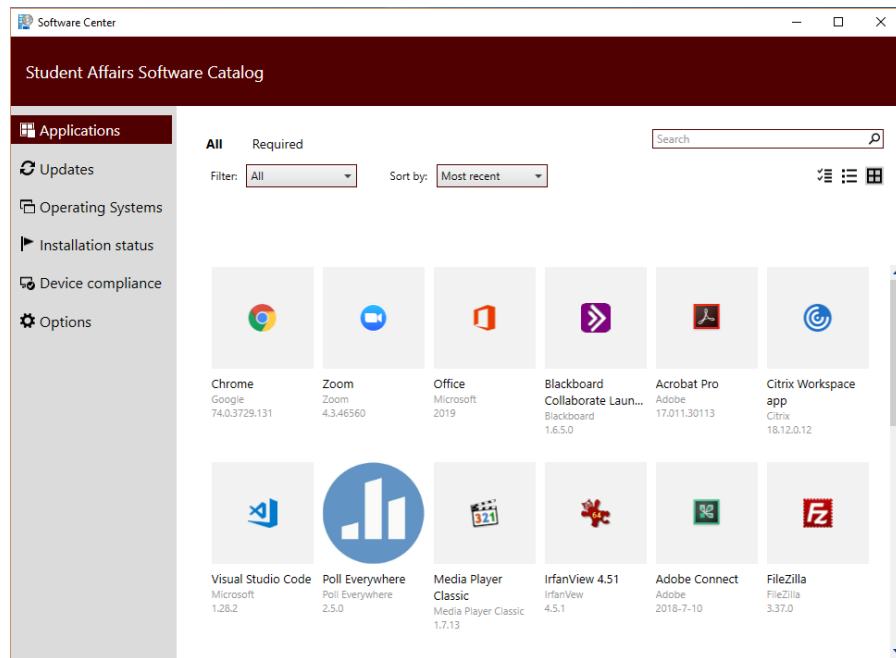
Desktop Software Approval Process
Anthony Schneider

Software Approval Discussion Goals

- Inform you that we are reviewing our software approval process and philosophy
- Demonstrate the considerations and work involved with approving and installing new software
- Discuss outside influences for approving software
- Receive feedback and expectations from departments to help guide our process improvement

Process Goals

- Develop an approval process that:
  - Enables the business
  - Is sustainable to support
  - Balances permissiveness with security and reliability

Software Review

What we assess:

- *Is the software supported by the vendor?
- When does the support end?
- *Does the department have a valid license?
- *Does it connect to external resources?
- *What types of data will it manage?
- Does it employ any type of encryption?
- Does it transmit data or passwords?

Things we consider:

- What is the purpose, is it business related?
- How often is it updated?
- Is it easily packaged and deployed?
- *What level of support do we provide?
- How many installations will there be?
- Is it likely to conflict with other software?
- *How much support overhead does this add?
- Was is the industry opinion or reputation?
- *What additional risks does this create?
- Do we already have a similar solution in place?
- How is the license managed?
- How is the software purchased and renewed?

Outside Influences

- Rules and Security Controls
  - Cloud, IaaS, SaaS Approvals
- Centralized Software Catalog
- Contracts Administration
  - EULA is a contract
- Accessibility Considerations (VPATs)

What do departments expect?

- Do departments want to be informed when an employee requests new software?
- Do departments want to approve requests for free software?
- What if the software does not appear business related?
- What process should DoIT take if we disapprove?

Q & A

- David's Questions:
  - How are we doing?
  - How could we make these meetings more useful?
  - How can we make your life easier?