HOWDY!

DSA IT Liaisons
6/4/2019
AGENDA

• Tech Tip:
  – Software Center

• Desktop Software Approval Process

• Department Q&A
Windows Software Center
Cameron Baker
New to Windows 10 is the Student Affairs Software Center application.
It can be accessed from the Start Menu by typing Software Center.
The main screen will show applications that are available for install based on:
- Logged in user
- Computer/Software association
The software listed here can be installed without contacting DoIT:
- Click on an application
- Click the Install button
- The application will install itself
Desktop Software Approval Process
Anthony Schneider
Software Approval Discussion Goals

- Inform you that we are reviewing our software approval process and philosophy
- Demonstrate the considerations and work involved with approving and installing new software
- Discuss outside influences for approving software
- Receive feedback and expectations from departments to help guide our process improvement
Process Goals

• Develop an approval process that:
  ─ Enables the business
  ─ Is sustainable to support
  ─ Balances permissiveness with security and reliability
Software Review

What we assess:

- *Is the software supported by the vendor?
- When does the support end?
- *Does the department have a valid license?
- *Does it connect to external resources?
- *What types of data will it manage?
- Does it employ any type of encryption?
- Does it transmit data or passwords?

Things we consider:

- What is the purpose, is it business related?
- How often is it updated?
- Is it easily packaged and deployed?
- *What level of support do we provide?
- How many installations will there be?
- Is it likely to conflict with other software?
- *How much support overhead does this add?
- Was the industry opinion or reputation?
- *What additional risks does this create?
- Do we already have a similar solution in place?
- How is the license managed?
- How is the software purchased and renewed?
Outside Influences

- Rules and Security Controls
  - Cloud, IaaS, SaaS Approvals
- Centralized Software Catalog
- Contracts Administration
  - EULA is a contract
- Accessibility Considerations (VPATs)
What do departments expect?

- Do departments want to be informed when an employee requests new software?
- Do departments want to approve requests for free software?
- What if the software does not appear business related?
- What process should DoIT take if we disapprove?
Q & A

- David’s Questions:
  - How are we doing?
  - How could we make these meetings more useful?
  - How can we make your life easier?