



HOWDY!

DSA IT Liaisons Communications Committee
8/6/2019

► AGENDA

- Tech Tip: Webex to Zoom Presentation Migration
- DoIT Org Updates
- Data Migration / Network / Infrastructure Changes
- Maintenance Schedules
- Department Q&A

Webex to Zoom

Cameron Baker

► From WebEx to Zoom

Texas A&M has announced a change to the video conferencing platform for 2020

Currently TAMU uses WebEx as its primary video conferencing system

- WebEx will be decommissioned for current users on August 31, 2019
- Anyone already signed up for a WebEx account can continue using it until August 31, 2019

Starting September 1, 2019 Zoom will replace WebEx

Zoom is a collaboration tool that will provide members with an alternative to WebEx, GoToMeeting, and Adobe Connect.

Zoom (<https://tamu.zoom.us/>) provides the ability to host online meetings with:

- high quality video and audio with shared screen content ability
- ability to record and caption meetings
- dial-in numbers for attendees for non-video enabled attendees
- advanced features: virtual office hours or online training sessions

More information can be found at:

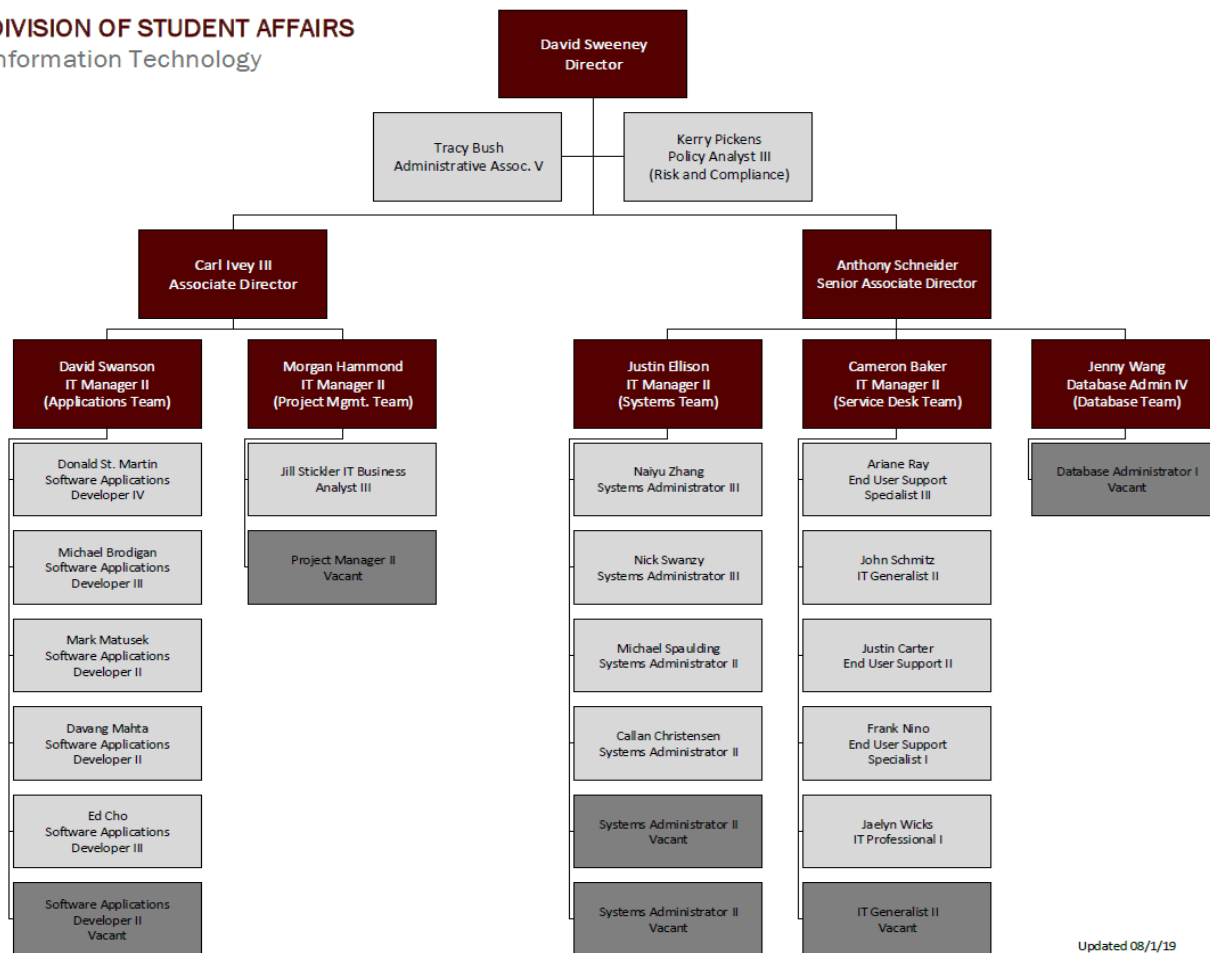
- <https://it.tamu.edu/services/audio-video-and-telecommunication/audio-video/webex-videoconferencing/>
- <https://tamu.zoom.us/>

DoIT Org Updates

David Sweeney



DIVISION OF STUDENT AFFAIRS
Information Technology



Updated 08/1/19

► DoIT Staff Retreat - 8/15/2019

- All DoIT Staff participating
- Student Techs available in Koldus to assist departments
- DoIT Staff on call for escalated issues
- DSA Liaisons invited for lunch and networking!
12-2pm at [7F Lodge](#) - RSVP with Tracy

Data Center Migrations

Anthony Schneider

► Why Move Data Centers?

- TAMU Rule [29.01.03.M0.05](#)

When?

Impact?

Maintenance Schedules

(End User Devices & Infrastructure)

Justin Ellison

► Maintenance Schedules

DoIT regularly updates DSA end user devices as well as IT infrastructure and services to maintain a secure and dependable environment.



Reference: doit.tamu.edu/update-schedules/

► DSA Workstations & Mobile Devices

DSA Windows Workstations and Mobile devices are updated and rebooted typically on the fourth weekend of every month (outside DSA business hours) but may be done on any weekend.

If there is an emergency update released by a vendor, it is possible for updates to occur during the week but they would be announced if at all possible.

Note: Users should save their work and log off of their workstations (leaving them powered on) at the end of the work week and on weekends. The update process will reboot workstations

► DSA IT Infrastructure & Services

IT Infrastructure and Services are updated during standing maintenance windows, which are the first and third Sundays of every month between 12:00AM (midnight) and 12:00PM (noon) CST.

During these standing maintenance windows, some IT services may not be available, though typically only for a portion of the window.

For more significant or prolonged maintenance during these windows, or for maintenance scheduled outside of these windows, DoIT would normally communicate with the impacted users or the entire division.

Department Q&A

David Sweeney