



—  
**HOWDY!**

DSA IT Liaisons Communications Committee  
9/1/2020

# ► Agenda

- Tech Tip: Preservation Holds
- Annual Security Assessment Update
- Windows Feature Update 1909
- Microsoft 365 Updates
- Webcam Analysis
- Mobile Device Management
- DoIT Updates
- Q&A

# Preservation Holds

Anthony Schneider

# ► Preservation Hold Process

1. OGC notifies custodians with [preservation notice and specific instructions](#) (Includes IT)
2. Custodians acknowledge receipt of notice through e-discovery portal
3. Delegated preservation process
  - a. DoIT will reach out to respondents with [technical instructions](#)
  - b. DoIT will verify Exchange preservation in place
  - c. DoIT will copy and archive responsive data

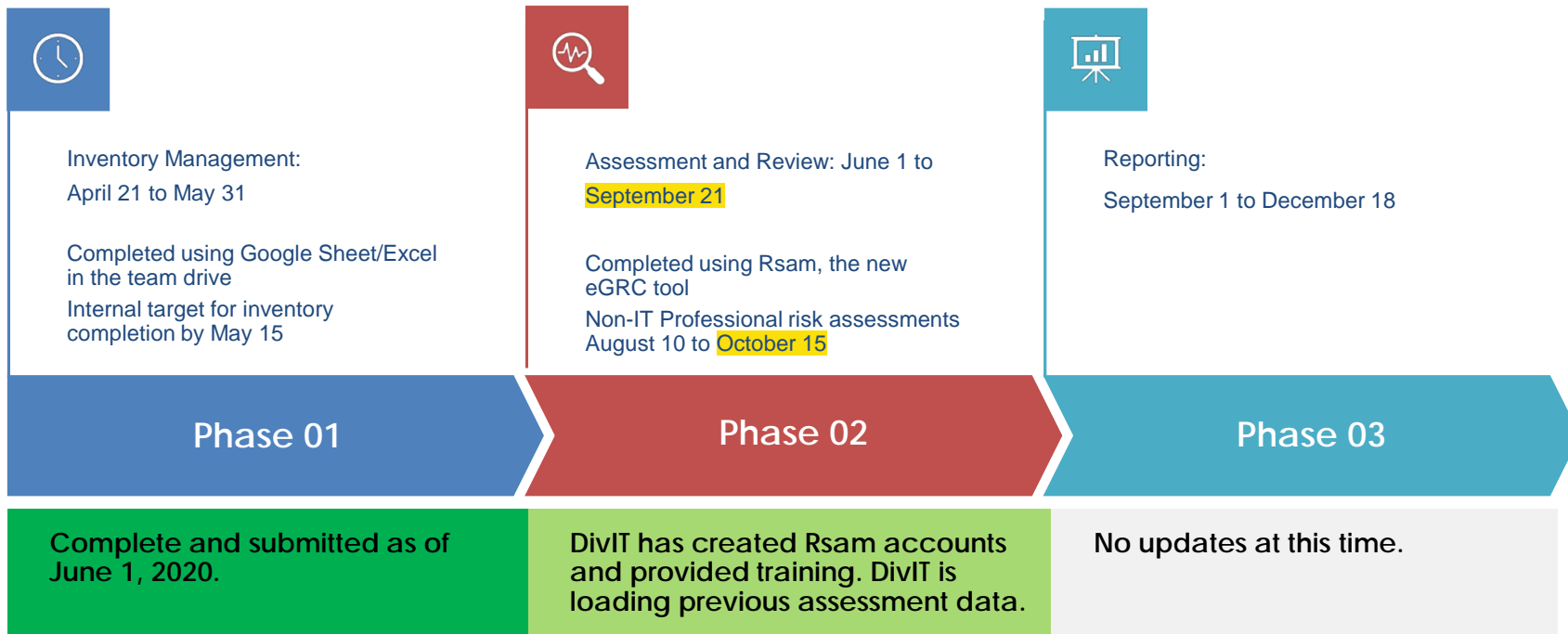
# ► Preservation Hold Details

1. Exchange Preservation Details
2. Preservation of responsive information continues throughout the life of the hold
  - a. Includes new data and correspondence

# **Annual IT Security Risk Assessment Update**

Justin Ellison  
Russell Gatlin

# IT Security Risk Assessment Update



# Windows Feature Update 1909

Ariane Ray

# ► Windows Feature Update 1909

UPDATE DATE	DEPTS
13-Jul	Pilot Members
27-Jul	BGCC, DMS, MUSA, SLS, UART, VRSC
3-Aug	CAPS, DRL
10-Aug	SHS, REC
17-Aug	MSC, UCEN
24-Aug	DR, ODSL, SACT
31-Aug	OOC, ROTCs, OVP/MarCom

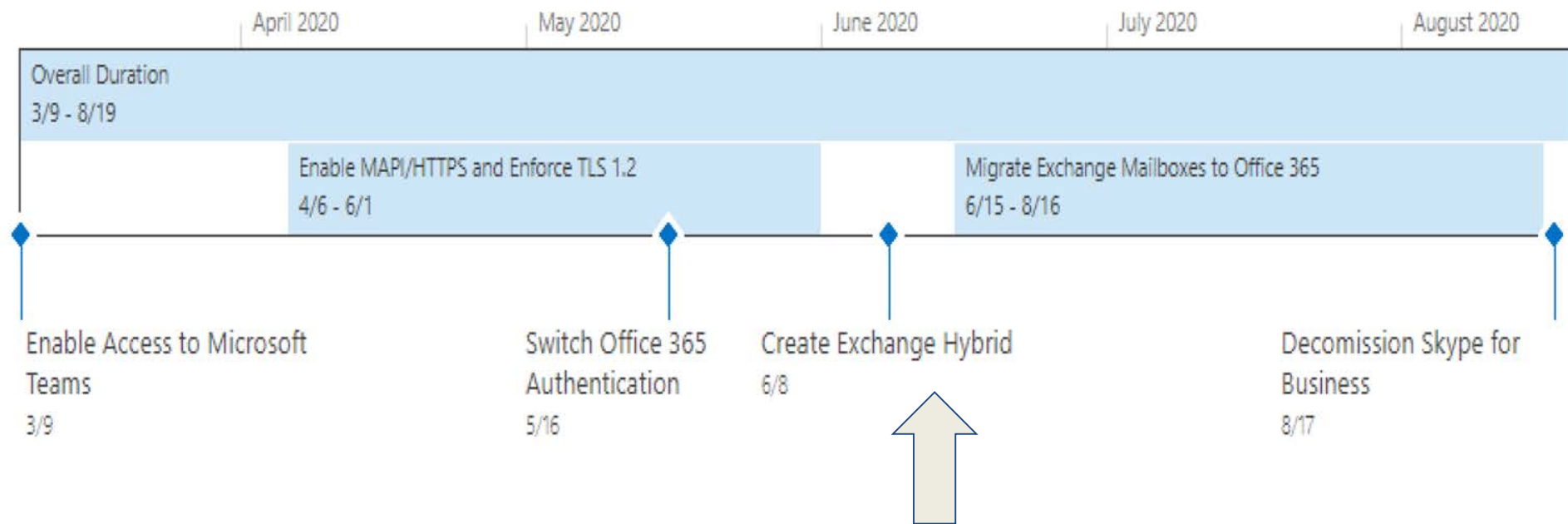
# Microsoft (Office) 365

Justin Ellison

# ► M365 Migration

- “Office 365” now called “Microsoft 365”
- Purpose
  - Migrate Exchange from On-campus Servers to Azure Cloud
    - Reduce on-campus servers to support email
    - Improve end-user experience with new features
    - Full Business Continuity (no loss of email service)
  - Hybrid Architecture During Migration
  - (Mostly) Transparent User Experience

# ► M365 Migration - Original Schedule



# ► M365 Migration - Roadblock

- DivIT was unable to move some dept.tamu.edu email domains
- If user signed up for a free, self-service M365 account, it creates a tenant for that domain.
- Self-service tenants decommissioned to migrate
- DivIT is emailing users directly with instructions.

# ► M365 Migration - Roadblock



Division of  
Information Technology

Example  
Email to  
self-service  
M365  
account  
holders...

## Action Required: Changes to your Microsoft (Office) 365 Account

Howdy, Joe Aggie

Our records indicate you signed up for a Microsoft 365 account using [joe.aggie@dept.tamu.edu](mailto:joe.aggie@dept.tamu.edu).

Texas A&M University is moving the entire campus to Microsoft 365, and you can now access your official Texas A&M Microsoft 365 account using your [NetID@tamu.edu](mailto:NetID@tamu.edu) address. Instructions for logging in are available at [u.tamu.edu/KB0013542](https://u.tamu.edu/KB0013542).

**For us to complete the campus move to Microsoft 365, the account you claimed with [joe.aggie@dept.tamu.edu](mailto:joe.aggie@dept.tamu.edu) will be deleted.**

Please download any OneDrive or SharePoint files you wish to keep from the [joe.aggie@dept.tamu.edu](mailto:joe.aggie@dept.tamu.edu) account and upload them to your [NetID@tamu.edu](mailto:NetID@tamu.edu) Microsoft 365 account or another personal account.

The username for your [joe.aggie@dept.tamu.edu](mailto:joe.aggie@dept.tamu.edu) account will be changed to [joe.aggie@dept.tamu.onmicrosoft.com](mailto:joe.aggie@dept.tamu.onmicrosoft.com) on September 9, 2020. This will give you additional time to move any files you would like to save before your account is deleted. We will notify you before your account is completely deleted.

If you have any questions about this update, please call Help Desk Central at 979.845.8300, or email them at [helpdesk@tamu.edu](mailto:helpdesk@tamu.edu).

# Webcam Brand Analysis

Justin Ellison

# ► Main-Brand vs Off-Brand Alternatives

## Main-brand: **Logitech** or **Microsoft**

Note: Starting to see main-brand availability and price normalization.

## Off-brand:

1 - Microsoft Lifecam Cinema HD (720p) - \$129.99 (Control)

2 - Hrayzan HD Webcam (1080p) - \$50.99

3 - AUSDOM AW33 Full HD Webcam (1080p) - \$56.99

4 - Amcrest HD USB Webcam - AWC201-B (1080P) - \$49.99

Note: Four webcams were purchased from Amazon, arrived quickly, and were compared against the Lifecam based on video & audio quality.

# Mobile Device Management (MDM) & Support

Anthony Schneider

# ► Mobile Device Support

- Non-Windows Tablets
- DoIT supports solutions running on portable devices such as Android and iOS tablets for specific business cases approved by ITG. In those cases, only the specific software solution is supported on the device. The device is not supported as a general productivity platform.

# ► Mobile Device Trends

- Larger Quantities of iPads
- More business processes using iPads
- Sensitive and confidential data are traversing iPads
- Better management capabilities
- More compliance and security scrutiny

# ► New MDM Capabilities

- Centrify -> JAMF transition
- iPad Management
  - Pre-configured (When purchased through DoIT)
  - Security & Compliance
  - Multi-User Environments

# ► Mobile Device Purchasing

- Old guidance
- New guidance
  - Consult with DoIT before purchasing new devices to ensure management compatibility
  - Purchase through TAMU Partners (12th Man Technologies)

# ► DoIT Updates

- Position Updates: EUSS I, Admin Coord I, PM II, SAI
- Upcoming Microsoft Teams Training
- GetInvolved launch for FLOs
- TAMU Phones Systems  
<https://doit.tamu.edu/phone-systems/>

# Department Q&A

Darvis Griffin