HOWDY!

DSA IT Liaisons Communications Committee
9/1/2020
Agenda

• Tech Tip: Preservation Holds
• Annual Security Assessment Update
• Windows Feature Update 1909
• Microsoft 365 Updates
• Webcam Analysis
• Mobile Device Management
• DoIT Updates
• Q&A
Preservation Holds

Anthony Schneider
Preservation Hold Process

1. OGC notifies custodians with preservation notice and specific instructions (Includes IT)
2. Custodians acknowledge receipt of notice through e-discovery portal
3. Delegated preservation process
   a. DoIT will reach out to respondents with technical instructions
   b. DoIT will verify Exchange preservation in place
   c. DoIT will copy and archive responsive data
Preservation Hold Details

1. Exchange Preservation Details
2. Preservation of responsive information continues throughout the life of the hold
   a. Includes new data and correspondence
Annual IT Security Risk Assessment Update

Justin Ellison
Russell Gatlin
IT Security Risk Assessment Update

**Phase 01**
Inventory Management: April 21 to May 31
Completed using Google Sheet/Excel in the team drive
Internal target for inventory completion by May 15

**Phase 02**
Assessment and Review: June 1 to September 21
Completed using Rsam, the new eGRC tool
Non-IT Professional risk assessments August 10 to October 15

**Phase 03**
Reporting: September 1 to December 18
DivIT has created Rsam accounts and provided training. DivIT is loading previous assessment data.
No updates at this time.

Complete and submitted as of June 1, 2020.
Windows Feature Update 1909

Ariane Ray
# Windows Feature Update 1909

<table>
<thead>
<tr>
<th>UPDATE DATE</th>
<th>DEPTS</th>
</tr>
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<tbody>
<tr>
<td>13-Jul</td>
<td>Pilot Members</td>
</tr>
<tr>
<td>27-Jul</td>
<td>BGCC, DMS, MUSA, SLS, UART, VRSC</td>
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<tr>
<td>3-Aug</td>
<td>CAPS, DRL</td>
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<tr>
<td>10-Aug</td>
<td>SHS, REC</td>
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<tr>
<td>17-Aug</td>
<td>MSC, UCEN</td>
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<tr>
<td>24-Aug</td>
<td>DR, ODSL, SACT</td>
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<tr>
<td>31-Aug</td>
<td>OOC, ROTCs, OVP/MarCom</td>
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Microsoft (Office) 365

Justin Ellison
M365 Migration

- “Office 365” now called “Microsoft 365”
- **Purpose**
  - Migrate Exchange from On-campus Servers to Azure Cloud
    - Reduce on-campus servers to support email
    - Improve end-user experience with new features
    - Full Business Continuity (no loss of email service)
  - Hybrid Architecture During Migration
  - (Mostly) Transparent User Experience
M365 Migration - Original Schedule

- **Enable Access to Microsoft Teams**: 3/9
- **Enable MAPI/HTTPS and Enforce TLS 1.2**: 4/6 - 6/1
- **Switch Office 365 Authentication**: 5/16
- **Create Exchange Hybrid**: 6/8
- **Migrate Exchange Mailboxes to Office 365**: 6/15 - 8/16
- **Decommission Skype for Business**: 8/17

**Overall Duration**: 3/9 - 8/19
M365 Migration - Roadblock

- DivIT was unable to move some dept.tamu.edu email domains
- If user signed up for a free, self-service M365 account, it creates a tenant for that domain.
- Self-service tenants decommissioned to migrate
- DivIT is emailing users directly with instructions.
M365 Migration - Roadblock

Example Email to self-service M365 account holders...

Action Required: Changes to your Microsoft (Office) 365 Account

Howdy, Joe Aggie

Our records indicate you signed up for a Microsoft 365 account using joe.aggie@dept.tamu.edu.

Texas A&M University is moving the entire campus to Microsoft 365, and you can now access your official Texas A&M Microsoft 365 account using your NetID@tamu.edu address. Instructions for logging in are available at u.tamu.edu/KB0013542.

For us to complete the campus move to Microsoft 365, the account you claimed with joe.aggie@dept.tamu.edu will be deleted.

Please download any OneDrive or SharePoint files you wish to keep from the joe.aggie@dept.tamu.edu account and upload them to your NetID@tamu.edu Microsoft 365 account or another personal account.

The username for your joe.aggie@dept.tamu.edu account will be changed to joe.aggie@dept.tam.umn.microsoft.com on September 9, 2020. This will give you additional time to move any files you would like to save before your account is deleted. We will notify you before your account is completely deleted.

If you have any questions about this update, please call Help Desk Central at 979.845.8300, or email them at helpdesk@tamu.edu.
Webcam Brand Analysis

Justin Ellison
Main-Brand vs Off-Brand Alternatives

Main-brand: Logitech or Microsoft
Note: Starting to see main-brand availability and price normalization.

Off-brand:
1 - Microsoft Lifecam Cinema HD (720p) - $129.99 (Control)
2 - Hrayzan HD Webcam (1080p) - $50.99
3 - AUSDOM AW33 Full HD Webcam (1080p) - $56.99
4 - Amcrest HD USB Webcam - AWC201-B (1080P) - $49.99

Note: Four webcams were purchased from Amazon, arrived quickly, and were compared against the Lifecam based on video & audio quality.
Mobile Device Management (MDM) & Support

Anthony Schneider
Mobile Device Support

● Non-Windows Tablets

● DoIT supports solutions running on portable devices such as Android and iOS tablets for specific business cases approved by ITG. In those cases, only the specific software solution is supported on the device. The device is not supported as a general productivity platform.
Mobile Device Trends

- Larger Quantities of iPads
- More business processes using iPads
- Sensitive and confidential data are traversing iPads
- Better management capabilities
- More compliance and security scrutiny
New MDM Capabilities

- Centrify -> JAMF transition
- iPAD Management
  - Pre-configured (When purchased through DoIT)
  - Security & Compliance
  - Multi-User Environments
Mobile Device Purchasing

- Old guidance
- New guidance
  - Consult with DoIT before purchasing new devices to ensure management compatibility
  - Purchase through TAMU Partners (12th Man Technologies)
DoIT Updates

- Position Updates: EUSS I, Admin Coord I, PM II, SAII
- Upcoming Microsoft Teams Training
- GetInvolved launch for FLOs
- TAMU Phones Systems
  https://doit.tamu.edu/phone-systems/
Department Q&A

Darvis Griffin